

**Forsyth County Department of Social Services  
Board of Social Services Minutes  
April 28, 2014**

**Call to Order at 11:40am**

**Information**

- Staff Introductions included new staff: Berrier, Jessica Costigliola, Ryan Sample; Annie Dixon will retire.
- Service Award recipients recognized were:

Last Name	First Name	Years of Service
Hardy	Evelyn	30
Rouse-Smith	Fonda	20
Torres	Janine	20
Jones	Melissa	20
Jones	Sharon	20
Moore	Florence	20
Tomlinson	Cynthia	20
Ziglar	Donna	20
Carroll	Zoe	20
Macklin	Robin	20
Southerland	Janifer	20
Covington	Carolyn	20
Pickett	Cathy	10
Renzi	Jennifer	10
Wolff	Dana	10
Baird	George	10
Cheeks	Curtis	10
Knotts	Barbara	10
Judd	Ralanda	10
Evans	Burgundy	10
Frazier	Paula	10
Payne	Hope	10
Hooker	Teresa	10
Boyles	Angela	10
Saferight	Crystal	10

- There were no public comments.
- Director's Report included a slight decline in net FNS and FC Medicaid cases. FNS ended March at 27, 264 down from 27,655 in February. Family and Children's Medicaid ended March at 29,846 down from 30,316 in February
- WorkFirst drug testing reportedly will go into effect this fall.
- There was no legislative news.

## **Consent**

The Minutes from the March 24 meeting were unanimously approved on a motion by Mrs. Weston, second by Mr. Plyler.

**Action** - There were no action items.

## **Strategic**

### Income Support Division

- Food stamps processing is stable
- Issuance is on due date
- Recertifications are good
- NCFast is proving difficult to use
- Epass inefficiency consists of applicants being able to submit duplicate applications and cumbersome work arounds

### Child Support Division

- Will communicate with staff to inform customers to send the amount they have if they don't have entire amount due
- Collection goal for the year is \$22.5M is almost met

### Family & Children's Division

- Forsyth County Attorney's Association partnered with to provide birthday gifts for foster children

The meeting adjourned at 12:30pm.