

**Forsyth County Department of Social Services
Board of Social Services Minutes
August 26, 2013**

Present: Evelyn Terry, Walter Marshall, Nancy Young, Claudette Weston, Gloria Woods, Joe Raymond, Daphne Taylor, Melinda Hartley, Pat Read, Meghan Evans (Journal), Elizabeth White, Ava Smith-Pegues

Absent: Dave Plyler

Call to Order at 8:37pm

Information

Staff Introductions:

- Artetta McKinney, Debra Gaither and July Hamilton were thanked for their work with the NCFast conversion
- Terrae Stafford promoted to Adult In-Home Services
- New staff: Jung-Ho Kim, Therasha Hill, Justina Simmons, Margaret Schlotfeldt, Brandi Russell

There were no public comments.

The Director's Report included the

- decline in Food and Nutrition cases
- HB 392 (drug testing for Work First customers). Director pointed out the Agency already refers for drug testing when assessments indicate a need

Consent

The Minutes from the July 22 meeting were unanimously approved with the correction being made of adding Mrs. Terry to the present list of Board members. Motion by Mrs. Weston, second by Ms. Young.

Action

A motion by Mrs. Weston and second by Ms. Young was unanimously approved to send a Letter to the Editor to the *Journal* and *Chronicle* newspapers regarding the collaboration by DSS and community partners to provide additional resources for food to our customers affected by the delayed benefits caused by NCFast conversion.

Strategic

- NCFast fixes have allowed to make progress on some of the backlog
- Staff working overtime (weekdays and weekends) to catch up backlog
- Staff moves will start after Labor Day
- 4 pilot counties are delayed for Medicaid soft launch
- Integrated application pilot is going well
- Scanning of Medicaid document management is 20% complete
- There is a continuing need for additional Foster Care homes

The meeting adjourned at 12:25pm for the Board Members to tour the first floor new Customer Care and Integrated Intake Centers.